

We want to do whatever we can to answer your questions and help you feel comfortable using what we feel is a great tool for managing your involvement at Carmel United Methodist Church!

Is the Pathway Secure?

Yes! The Pathway (A Church Community Builder Product) uses the high grade 256-bit SSL encryption certificates for access to all user data and user logins, and processing financial transaction data. These enterprise-level certificates through Comodo Enterprise SSL provide assurance that your data is protected between our servers and your computer. You control what information you make available to other users of the Pathway. Defaults are set to allow people in groups you belong to and friends you specify to see basic contact info for you, but you have the ability to limit or fully restrict what you share with others through the online directory.

How can I use the Pathway?

You can:

- Give online and view giving history/statements
- Join a Grow Group
- Register for events like Retreats, Dinner for 6, UMW events, etc.
- Schedule and manage your availability to serve on hospitality teams
- Group Leaders can request rooms/resources at Carmel UMC
- Communicate with others who are in your Grow Group

Who has access to the Pathway?

Anyone who goes to Carmel United Methodist Church can request to receive a login to the Pathway. If your email address is in our church database, you will automatically receive an email with a link to activate your account and set your password. In circumstances where someone is misusing the online community, the church staff may restrict or block access to the Pathway. Carmel UMC is committed to making this a safe, effective tool for our church to use!

Who do I contact if I have more questions?

Carmel United Methodist Church has a team of people who have been working diligently to make this a seamless process. If you have any **GENERAL** questions about the Pathway, please email Rachel at: info@carmelumc.org

If you have any questions about the **FINANCIALS** section of the Pathway, please email Elizabeth Shiverdecker at: eshiverdecker@carmelumc.org